

# Why Choose Us

- We offer upfront and honest advice and all questions are answered in a prompt and courteous manner
- We maintain regular communication, keeping you informed of the progress from start to finish and are always happy to answer any of your questions throughout the build
- All insurances, such as public liability, construction and home warranty insurance are included
- As a long standing Housing Industry Association (HIA) & Master Builders Association (MBA) member, we are consistently kept updated with current industry information and training
- We offer a range of standard house designs and can also provide custom designs to suit your lifestyle and site requirements
- We are focused on sustainable building. Energy conservation is a core element of our home designs, delivering savings and greater outcomes for the environment













### **Client Testimonials**



We found from the initial contact with the sales staff all the way through to the hand over that we were treated with respect and if we had something to discuss it was never a problem.

Everyone was professional and knew what they were talking about, extremely helpful and explained the whole process to us. Being able to customise so much to what we wanted in our house was awesome and the quality was excellent.

We would recommend Integrity New Homes South Coast to anyone wanting to build a quality home.

- Christine and Shaun

For us it was an extremely positive experience. We chose Integrity New Homes South Coast because they were a local builder and offered us a number of designs for our narrow block. Staff were very welcoming, all meetings with the staff were done with confidence and professionalism. We found their weekly construction updates very good for us. We were really impressed with the attention to detail through the house. We are extremely pleased with Integrity New Homes and recommend them to family and friends. When we have visitors over, we tell them who our builder was and our experience with building our dream home.

- Peter and Olga

Our build was very professionally managed and the communication was excellent for the duration of the building process. We couldn't fault the quality or workmanship of the build. Integrity New Homes South Coast did not hesitate to correct or adjust any issues which came up and the final cost was the same as the estimated cost. The team at Integrity are amazing and our build we found to be a pleasant experience at all stages.

- Andre and Christine







## **Trusted Suppliers**

Here at Integrity New Homes South Coast we only use trusted and skilled brands proven in their trade, resulting in premium finishes to your new home.









































### **About Us**

Integrity New Homes South Coast provide the innovative design flair of an architect coupled with the systems, service, quality, and price benefits of a volume builder. With a head office based in Kiama, we are a family owned and operated business with more than 40 years' experience in the building industry. We provide a complete and diverse range of housing solutions whether it's a new home, duplex, multi-unit development or a knockdown rebuild.

Operating across the Illawarra, Shoalhaven, Southern Highlands and Wollondilly areas, the team at Integrity New Homes South Coast offer a complete range of standard and custom designs with the option to create unique plans to suit the needs of each client.

Our service is underpinned by a commitment to a high quality experience both in the office and in the finished home which is achieved by having regular communication with the client. Integrity New Homes South Coast has a network of experienced and qualified team members and trades people. We strive to deliver an exceptional product and services that exceeds our client's expectations.

## **Our Team**



#### Mark Redding, Director and Builder

Mark has experience working on an array of projects over his 40 plus years experience in the construction industry. These have included a mix of custom residential, commercial constructions, heritage restorations, duplexes and multi-unit developments. Mark sponsors and volunteers at the local Rugby Club and is also a committee member and building consultant for Humanity, who work towards helping low income families obtain a home of their own.



### Simon Rathjen, Site Supervisor

Simon has been with the company for over 8 years and has extensive understanding of the complete building process. With a likeable country manner and insight into all trades, Simon has proven himself a great asset to the team.



#### Anne Redding, Office Manager

Anne has worked alongside Mark in the construction company since its inception. Anne is responsible for the running of the office and the welfare of all staff members. With experience in construction finishes, Anne accompanies our clients to their colour selection appointments to answer any questions and guidance if required.



#### Jennifer Bolger, Administration and Client Liaison

With a solid background in administration, Jen is the first contact when calling or visiting the office. Jen has a pleasant manner and a great eye for detail. She will ensure your enquiries are acted on or relayed to the appropriate person. Jen is also responsible for your weekly update email from the preliminary stage through to completion.



## **Our Guarantee**

- Communication guarantee for all clients
- Every home goes through the Integrity Edge two part checklist based on our quality assurance program
- Ninety (90) day maintenance period
- We only recommend and use proven products and techniques in your home
- We provide experienced and educated advice at every stage of the building process
- We guarantee your home will be completed on time and within the terms of the building contract
- Our designs are all adaptable, giving greater flexibility to all clients







### **Our Process**

#### Initial Design Consultation

Meet with our team to discutss your requirements and design. We will ensure that your budget and land are carefully examined to reduce the risk of any unwelcome surprises.

### Preliminary Agreement

Once a design is chosen, an agreement is signed and a preliminary services fee is paid.

### Preliminary Plans and Quotation

Once drafting is complete, a quotation is presented and your preliminary plans are provided for review.

### Building Contract Signing

Sign our HIA Building Contract and associated documents. Pay an initial 5% payment which allows us to prepare your application for approval.

### Building Approval and Colour Selections

We submit your application for approval, complete your colour selections and all variations (if any) are finalised.

### • Commencement and Regular Communication

Once building approval is received from council or a private certifier, we are ready to commence on-site. A further 5% payment for your deposit is paid. We provide regular construction updates on your home and progress payments are made at the milestones outlined in your contract.

### • Practical Completion and Handover

Construction and handover is completed with any maintenance items addressed. Enjoy making memories in your new dream home!













Check out our website



/IntegritynewhomesSC



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